annke

Quick Start Guide

(EN / DE)

www.annke.com

Hi, friend!

Thanks for choosing ANNKE.
If there's anything we can help,
please feel free to reach us! We'll reply in 24H.

support@annke.com
http://help.annke.com

CONTENTS

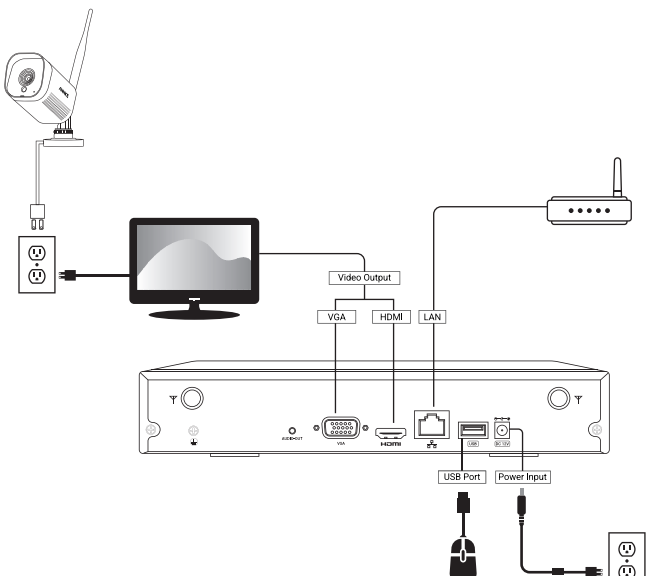
EN

1. Connection Diagram 01
2. Setup Wizard 02
3. System Settings 05
4. Remote Access 10

DE

1. Anschlussdiagramm 12
2. Setup Assistent 13
3. Systemeinstellungen 16
4. Fernzugriff 21

1. Connection Diagram

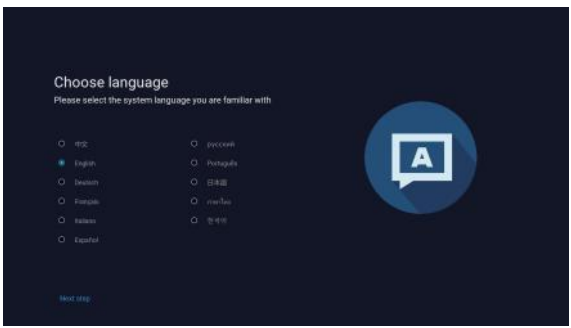


Note: The connection diagram is for reference only, please refer to the actual product.

2. Setup Wizard

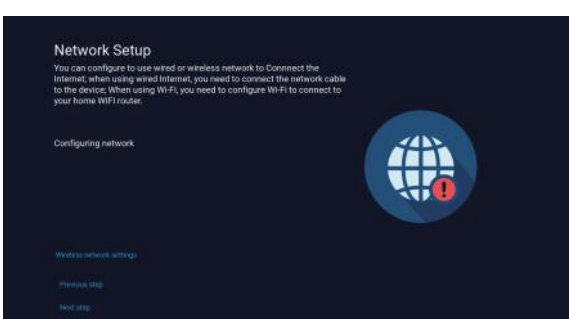
2.1 Language Settings

Select the language and click **[Next step]**.



2.2 Network Setup

Connect the NVR to the router with a network cable or configure WiFi information click **[Next step]**.



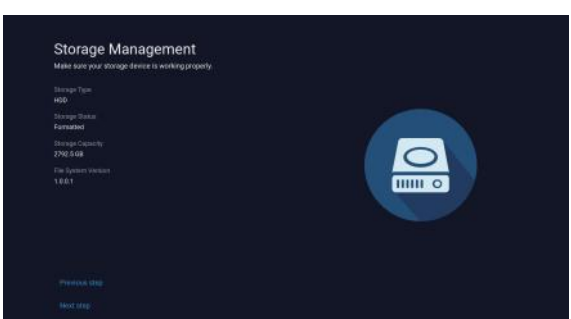
2.3 Date and Time Settings

Setting the time format and time zone and click **[Next step]**.



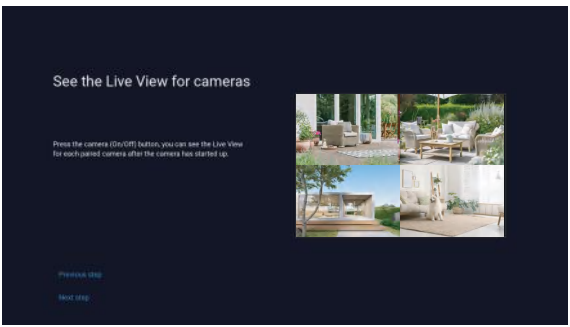
2.4 Storage Management

Make sure your storage device is working properly and click **[Next step]**.



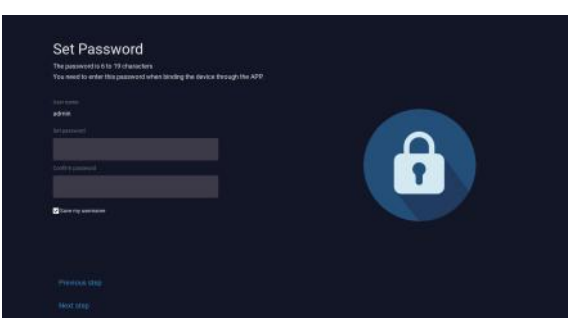
2.5 Camera screen preview

Preview the camera's live view and click **[Next step]**.



2.6 Set Password

Set your system password and click **[Next step]**.



2.7 Download APP

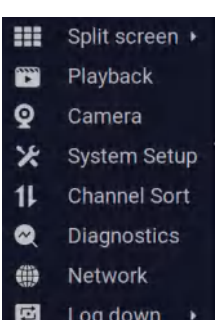
APP download link and device ID QR code, and click **[Done]** to complete the setup wizard.



3. System Settings

3.1 Quick Menu

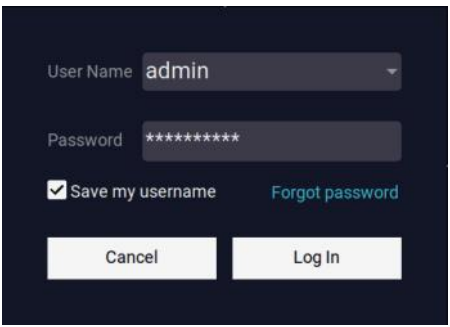
Right-click the mouse to open the Quick Menu



[Split Screen]: Split video channels
[Playback]: Play back the recorded videos
[Camera]: Camera Setup
[System Setup]: Configure the system
[Channel Sort]: Camera Channel Adjustment
[Diagnostics]: Camera Connection Status Diagnostics
[Network]: Network service configuration
[Log down]: Log out of the system

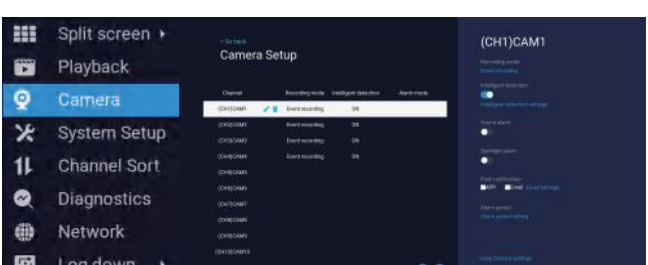
3.2 Login the System

Click on **[Log in]** to enter the system.



3.3 Video Detection Setup

In default, the motion detection is enabled 24/7 and for all areas. If you want to change the motion detection mode, please re-configure the system.
Right click the mouse. Click **[Camera]-[Intelligent detection settings]** to setup the appropriate sensitivity level, the motion detection period and areas.

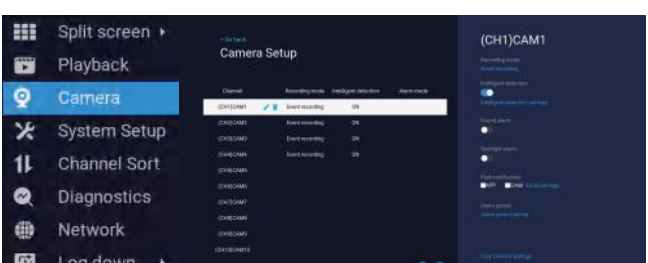


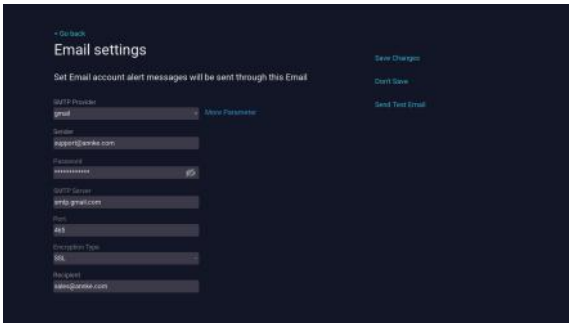


Note : If you need APP and email alarm notifications, connect your device to the Internet and enable " **APP** " and " **Email** " push notifications.

3.4 E-Mail Settings

Right click the mouse. Click **[Camera]-[Email settings]**, enter your email information, click **[Save Changes]** to save.





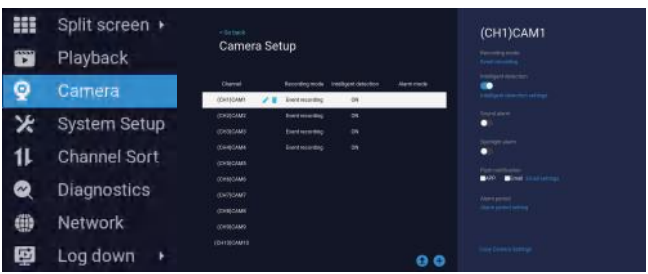
3.5 Video Playback

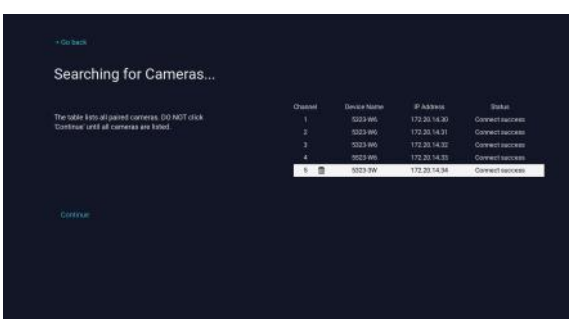
Click the right mouse button and click **[Playback]**. The system playback the earliest video of the day by default.
You can drag the video timeline to playback the video or speed up the video playback.



3.6 Add wireless camera

Right-click the mouse and click **[Camera]**, click **[+]** to make sure the new camera has been started normally, click **[Continue]** to enter the camera adding interface, the NVR will automatically search for and add the new camera nearby, and after it shows that it has been added successfully, click **[Continue]** to enter the Preview interface, and click **[Continue]** to exit.





Note: If the camera cannot be found, reset the camera and try again. Or connect the camera to the NVR through a network cable, and then try to add.

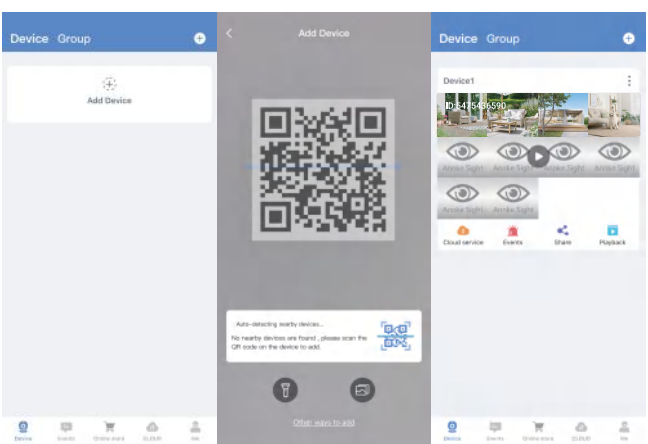
4. Remote Access

Before you access the NVR system remotely, make sure the NVR is connected to the Internet.

4.1 Access the System via Mobile Phones

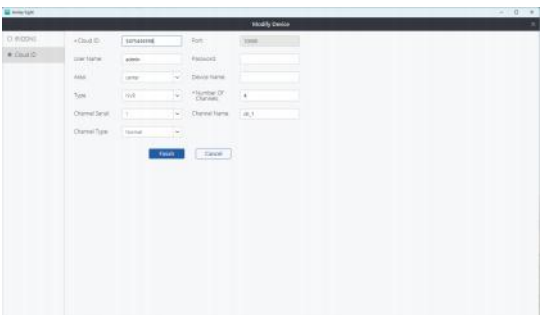
Download and install the free " **Annke Sight** " from the Google Play Store or App Store, create an account and login.
Click the " **Add Device** " or " **+** " icon, operate according to the prompts on the APP interface and complete adding the device.

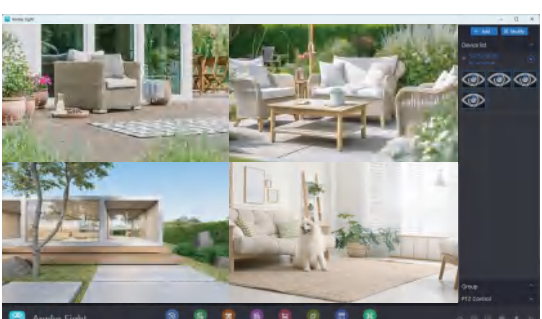
APP: Annke Sight



4.2 Access the System via Computers

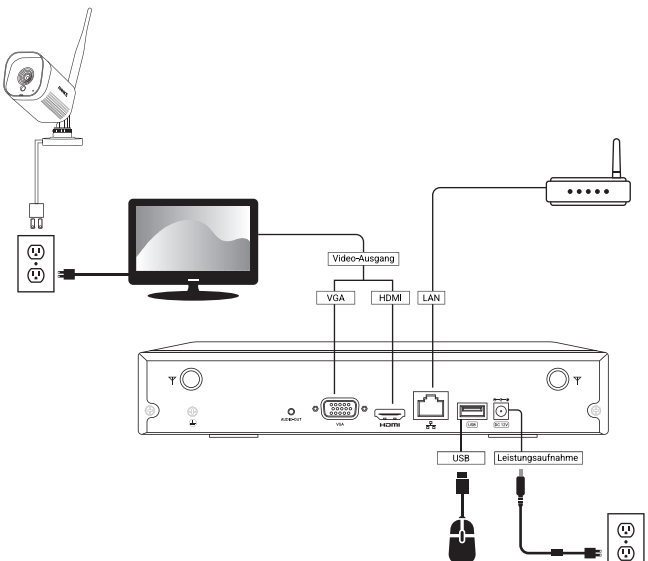
Step 1. Install " **Annke Sight** " client on your computer,
Step 2. Launch the client and log into your account . Click " **Add** " and then enter the ID, username, password, the device type, and the device channel to add the device. Click " **Finish** ".





DE

1. Anschlussdiagramm



Hinweis: Das Anschlussdiagramm dient nur als Referenz. Bitte beziehen Sie sich auf das tatsächliche Produkt.

2. Setup Assistent

2.1 Spracheinstellungen

Wählen Sie die Sprache und klicken Sie auf **[Nächster Schritt]**.



2.2 Netzwerkeinrichtung

Verbinden Sie den NVR über ein Netzwerkkabel mit dem Router oder konfigurieren Sie die WiFi-Informationen und klicken Sie auf **[Nächster Schritt]**.



2.3 Einstellungen für Datum und Uhrzeit

Stellen Sie das Zeitformat und die Zeitzone ein und klicken Sie auf **[Nächster Schritt].**



2.4 Speicherverwaltung

Vergewissern Sie sich, dass Ihr Speichergerät ordnungsgemäß funktioniert, und klicken Sie auf **[Nächster Schritt]**.



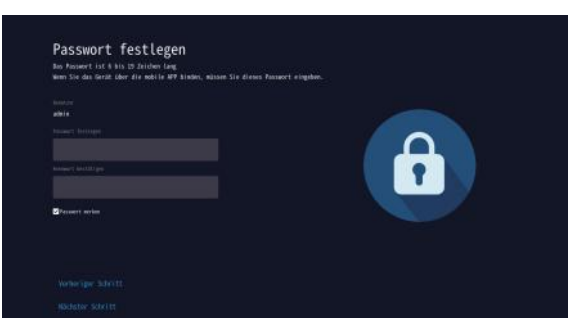
2.5 Vorschau des Kamerabildschirms

Zeigen Sie eine Vorschau der Live-Ansicht der Kamera an und klicken Sie auf **[Nächster Schritt]**.



2.6 Passwort festlegen

Legen Sie Ihr Systempasswort fest und klicken Sie auf **[Nächster Schritt]**.



2.7 APP herunterladen

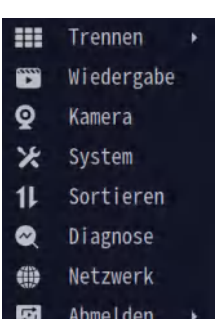
APP-Download-Link und Geräte-ID-QR-Code, und klicken Sie auf **[Fertig]**, um den Einrichtungsassistenten abzuschließen.



3. Systemeinstellungen

3.1 Schnellmenü

Klicken Sie mit der rechten Maustaste, um das Schnellmenü zu öffnen



[Trennen]: Videokanäle teilen
[Wiedergabe]: Wiedergabe der aufgenommenen Videos
[Kamera]: Kameraeinstellung
[System]: Konfigurieren Sie das System
[Sortieren]: Anpassung des Kamerakanals
[Diagnose]: Diagnose des Kameraverbindungsstatus
[Netzwerk]: Netzwerkdienst-Konfiguration
[Abmelden]: Aus dem System abmelden

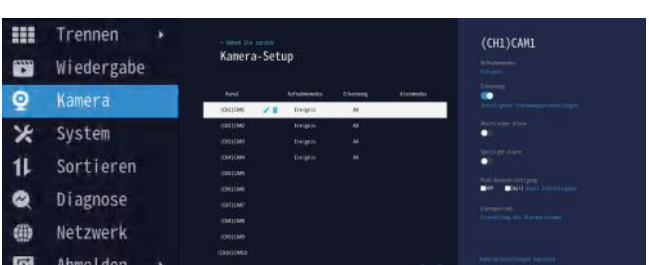
3.2 Anmeldung im System

Klicken Sie auf **[Einloggen]**, um das System zu betreten.



3.3 Videodetektion einrichten

Standardmäßig ist die Bewegungserkennung 24/7 und für alle Bereiche aktiviert. Wenn Sie den Bewegungserkennungsmodus ändern möchten, konfigurieren Sie das System bitte neu.
Klicken Sie mit der rechten Maustaste. Klicken Sie auf **[Kamera]-[Intelligente Erkennungseinstellungen]**, um die entsprechende Empfindlichkeitsstufe, den Bewegungserkennungszeitraum und die Bereiche einzustellen.

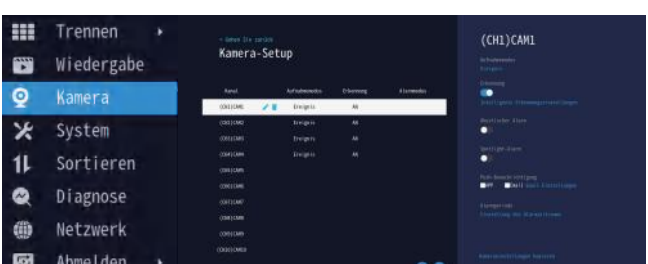




Hinweis: Wenn Sie APP- und E-Mail-Alarmbenachrichtigungen benötigen, verbinden Sie Ihr Gerät mit dem Internet und aktivieren Sie „ **APP “** und **„ Email “**

3.4 Email-Einstellungen

Klicken Sie mit der rechten Maustaste. **Klicken Sie auf [Kamera]-[Email-Einstellungen]**, geben Sie Ihre Email-Informationen ein und klicken Sie zum Speichern auf **[Änderungen speichern].**





3.5 Video-Wiedergabe

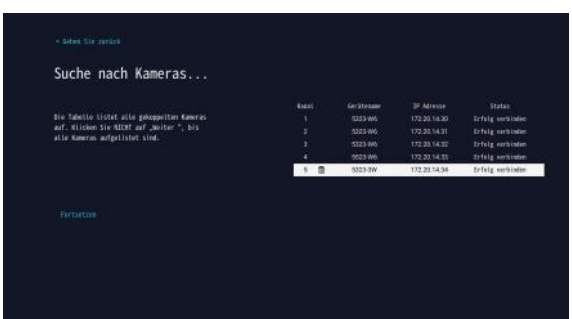
Klicken Sie die rechte Maustaste und auf **[Wiedergabe]**. Das System spielt standardmäßig das früheste Video des Tages ab.
Sie können die Video-Timeline nutzen, um das Video abzuspielen oder die Videowiedergabe zu beschleunigen.



3.6 Drahtlose Kamera hinzufügen

Klicken Sie mit der rechten Maustaste auf **[Kamera],** klicken Sie auf **[+]**, um sicherzustellen, dass die neue Kamera normal gestartet wurde, klicken Sie auf **[Fortsetzen]**, um die Schnittstelle zum Hinzufügen von Kameras aufzurufen, der NVR sucht automatisch nach der neuen Kamera in der Nähe und fügt sie hinzu, und nachdem er anzeigt, dass sie erfolgreich hinzugefügt wurde, klicken Sie auf **[Fortsetzen]**, um die Vorschau-Schnittstelle aufzurufen, und klicken Sie auf **[Fortsetzen]**, um die Seite zu verlassen.





Hinweis: Wenn die Kamera nicht gefunden werden kann, setzen Sie sie zurück und versuchen Sie es erneut. Oder verbinden Sie die Kamera über ein Netzwerkkabel mit dem NVR und versuchen Sie dann, sie hinzuzufügen.

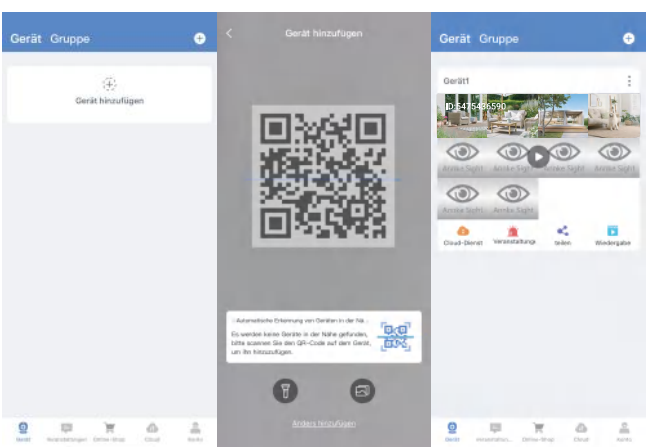
4. Fernzugriff

Bevor Sie aus der Ferne auf das NVR-System zugreifen, stellen Sie sicher, dass der NVR mit dem Internet verbunden ist.

4.1 Zugriff per Smartphone

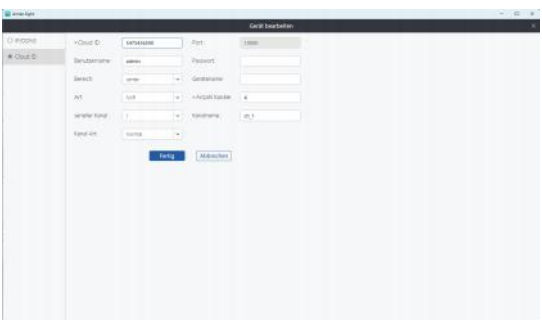
Laden Sie die kostenlose „**Annke Sight**“ App aus dem Google Play Store oder dem App Store herunter, installieren Sie die App, erstellen Sie ein Konto und melden Sie sich an.
Klicken Sie auf das Symbol „**Gerät hinzufügen**“ oder „+“, befolgen Sie die Anweisungen auf der APP und fügen Sie das Gerät hinzu.

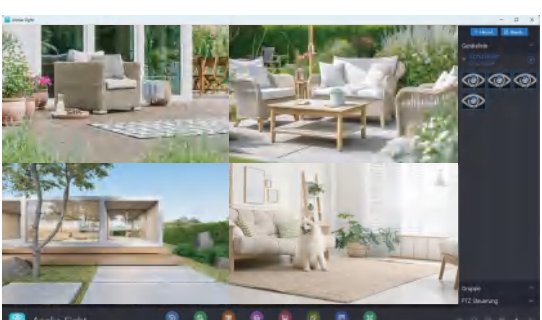
APP: Annke Sight



4.2 Zugriff per Computer

Schritt 1. Installieren Sie den „Annke Sight" Client auf Ihrem Computer.
Schritt 2. Starten Sie den Client und melden Sie sich bei Ihrem Konto an . Klicken Sie auf „**Hinzuf**." und geben Sie anschließend die ID, den Benutzernamen, das Passwort, den Gerätetypen und den Gerätekanal ein, um das Gerät hinzuzufügen. Klicken Sie anschließend auf „**Fertig**".





About this guide

Thank you for purchasing this device! This guide is designed for the installation and operation of this product. You can get more information about the features and functions of this product in details. Please read this manual carefully before using. The information contained in the guide is subject to change, without notice, due to firmware updates or other reasons. If you have any questions, please feel free to contact us at support@annke.com.

LEGAL DISCLAIMER

REGARDING TO THE PRODUCT WITH INTERNET ACCESS, THE USE OF PRODUCT SHALL BE WHOLLY AT YOUR OWN RISKS. OUR COMPANY SHALL NOT TAKE ANY RESPONSIBILITY FOR ABNORMAL OPERATION, PRIVACY LEAKAGE OR OTHER DAMAGES RESULTING FROM CYBER ATTACK, HACKER ATTACK, VIRUS INSPECTION, OR OTHER INTERNET SECURITY RISKS; HOWEVER, OUR COMPANY WILL PROVIDE TIMELY TECHNICAL SUPPORT IF REQUIRED. SURVEILLANCE LAWS VARY BY JURISDICTION. PLEASE CHECK ALL RELEVANT LAWS IN YOUR JURISDICTION BEFORE USING THIS PRODUCT IN ORDER TO ENSURE THAT YOUR USE CONFORMS THE APPLICABLE LAW. OUR COMPANY SHALL NOT BE LIABLE IN THE EVENT THAT THIS PRODUCT IS USED WITH ILLEGITIMATE PURPOSES. IN THE EVENT OF ANY CONFLICTS BETWEEN THIS GUIDE AND THE APPLICABLE LAW, THE LATTER PREVAILS.

Regulatory Information

FCC Information

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules.Operation is subject to the following two conditions:
(1)this device may not cause harmful interference,and (2)this device must accept any interference received, including interference that may cause undesired operation.

RF Exposure Warning Statements:
This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment shall be installed and operated with minimum distance 20cm between the radiator &body.

EU/UK Compliance Statement

This product and - if applicable - the supplied accessories too are marked with "CE" and comply therefore with the applicable harmonized European standards listed under the Directive 2014/30/EU (EMCD) and Directive 2011/65/EU (RoHS).
Note: The products with the input voltage of within 50 to 1000 VAC or 75 to 1500 VDC comply with Directive 2014/35/EU (LVD), and the rest products comply with Directive 2001/95/EC (GPSD). Please check the specific power supply information for reference.

This product and - if applicable - the supplied accessories too are marked with "UKCA" and comply therefore with the following directives: Electromagnetic Compatibility Regulations 2016, Electrical Equipment (Safety) Regulations 2016, the Restriction of the Use of Certain hazardous Substances in Electrical and Electronic Equipment Regulations 2012.
Warning: In a domestic environment, the class A product may cause radio interference in which case the user may be required to take adequate measures.

Directive 2012/19/EU (WEEE Directive): Products marked with this symbol cannot be disposed of as unsorted municipal waste in the European Union. For proper recycling, return this product to your local supplier upon the purchase of equivalent new equipment, or dispose of it at designated collection points. For more information see: www.recyclethis.info.

Directive 2006/66/EC and its amendment 2013/56/EU (Battery Directive): This product contains a battery that cannot be disposed of as unsorted municipal waste in the European Union. See the product documentation for specific battery information. The battery is marked with this symbol, which may include lettering to indicate cadmium (Cd), lead (Pb), or mercury (Hg). For proper recycling, return the battery to your supplier or to a designated collection point. For more information see: www.recyclethis.info.

Safety Information

Please read all the safety information carefully before using.
• Proper configuration of all passwords and other security settings is the responsibility of the installer and/or end-user.
• In the use of the product,you must be in strict compliance with the electrical safety regulations of the nation and region. Please refer to technical specifications for detailed information.
• Input voltage should meet both the SELV (Safety Extra Low Voltage)and the Limited Power Source with 100 to 240 VAC or 12 VDC according to the IEC 60950-1 standard.Please refer to technical specifications for detailed information.
• Firmly connect the plug to the power socket. Do not connect several devices to one power adapter. Power off the device before connecting and disconnecting accessories and peripherals.
• The socket-outlet shall be installed near the equipment and shall be easily accessible.
• For the device with the sign ⚠ indicating hazardous live, the external wiring connected to the terminals requires installation by an instructed person.
• This equipment is not suitable for use in locations where children are likely to be present.
• If smoke, odor, or noise arises from the device, immediately turn off the power, unplug the power cable, and contact the service center.
• Never place the device in an unstable location. The device may fall, causing serious personal injury or death.

⚠ WARNING

• **INGESTION HAZARD:** This product contains a button cell or coin battery.
• **DEATH** or serious injury can occur if ingested.
• A swallowed button cell or coin battery can cause **Internal Chemical Burns** in as little as **2 hours.**
• **KEEP** new and used batteries **OUT OF REACH Of CHILDREN.**
• **Seek immediate medical attention** if a battery is suspected to be swallowed or inserted inside any part of the body.



• The statement “Remove and immediately recycle or dispose of used batteries according to local regulations and keep away from children. Do NOT dispose of batteries in household trash or incinerate.”
• The statement “Even used batteries may cause severe injury or death.”
• The statement “Call a local poison control center for treatment information.”
• A statement indicating the compatible battery type (e.g., CR1220, CR2032).
• A statement indicating the nominal battery voltage.
• The statement “Non-rechargeable batteries are not to be recharged.”
• The statement “Do not force discharge, recharge, disassemble, heat above (manufacturer's specified temperature rating) or incinerate. Doing so may result in injury due to venting, leakage or explosion resulting in chemical burns.”
• The statement “Ensure the batteries are installed correctly according to polarity (+ and -).”
• The statement “Do not mix old and new batteries, different brands or types of batteries, such as alkaline, carbon-zinc, or rechargeable batteries.”
• The statement “Remove and immediately recycle or dispose of batteries from equipment not used for an extended period of time according to local regulations.”
• The statement “Always completely secure the battery compartment. If the battery compartment does not close securely, stop using the product, remove the batteries, and keep them away from children.”

Prevention and Warning Tips:

Only qualified maintenance personnel can perform equipment installation and maintenance. Please make sure to read and understand the complete guide before installation.
• Please install the equipment away from the elderly and children, so as not to cause electrical injury.
• Please ensure the safety of electricity use to avoid fire caused by current overload.
• The NVR unit is designed for indoor use only. Make sure the device is installed in a well ventilated and dust-free environment. Keep The NVR away from liquids.
• The camera can be used indoors and outdoors. Please make sure it is firmly fixed to avoid falling and getting injured.
• When connecting the cable of the camera unit,please ensure that the connection is waterproof and dustproof. Inadequate links can easily damage the device.
• Before connecting and disconnecting accessories and peripheral devices, turn off the power of the device to avoid damage to the device.
• This device should use the hard disk recommended by the manufacturer. Hard disks of varying quality may cause the device to be unable to burn or start, etc.

Shenzhen Kean Digital co.,Ltd.
Address: Room 1001, Rujun Building, No. 105, Zhongxing Road, Ma'antang Community, Bantian Street, Longgang District, Shenzhen, 518129, China.
Help center: https//help.annke.com
Tech Support: support@annke.com

UK REP
THEMIS AR support ltd
85 Great Portland St, London, United Kingdom, W1W 7LT
legal@themisar.com

EC REP
THEMIS AR Unterstützung UG
Beedstrasse 54, In Dusseldorf, (40468), Deutschland
legal@themisar.com

Made in China